

Tuesday, July 29, 2003

URGENT BULLETIN REGARDING CABLE REPLACEMENT ON ALL MOBILEROCK CLIMBING WALLS!!!!

To All State Inspectors,

As you may or may not have heard, a fatal accident occurred in MO. while a patron was climbing an Extreme Engineering rock wall. The cause of this accident was due to a cable failure, presumable rust. Although the accident occurred on a different manufacturer's wall and because we all use similar cable and parts, we therefore believe that the following precautionary action be taken.

In the past, our manuals might have "dubious" wording with regards to the mandating of the cable change, we have since corrected this issue and have changed the wording that makes it clear that the cables must be changed annually (every 12 months), regardless of condition, or sooner if the cable shows signs of rust or damage.

"Cables -annually (every12 months regardless of condition) or 10000 cycles if equipped with a counter or sooner if frayed / rusted or kinked or crimps show sighs of deterioration."

If you have any questions or need copies of the latest manuals please visit the following link for the rock wall manual manufactured by Vertical Reality Inc.

www.vertical-reality.com/rockmanual.htm

As we all strive to make rides safer, I hope that we can all get behind this and enforce this rule so as to avoid any future accidents. As a result of this accident, Vertical Reality has reduced the amount of a replacement cable to \$95.00 plus shipping and installation. This will make it more affordable to the customer so there should be no reason not to have this replacement done.

For your convenience I have also included our own inspection sheet that we use and this might help inspectors inspect the walls more carefully and to ensure that the Auto Belay device is in fact working to factory specifications.

Thank you for your cooperation in this matter, if you have any questions please don't hesitate to call me at 877 632 6444 or e mail me at Anthony@verticalreality.com

Regards,

Anthony Kay
CEO

ROCK WALL INSPECTION REPORT

DATE

VIN NO

OWNER

Check Cable for signs of rust total length

Check Cable Crimps

Date of last cable change

Hoses tightened on all belay system

Oil level in belay tank with cables at the top

Pressure in belay tank with cables at the top

Belay system checked for proper operation

Cables retracting evenly and smoothly

Check for rust on belay cylinders

Check welds on ALL pulley bracket assemblies

Harnesses in good shape, i.e. no signs of loose stitching

Carabiners working and not worn out (Auto lock type) No substitutions!!!!!!

ALL attachments of pulley head bracket to Belay cylinder.

Inspectors Name

Phone number

Signature